

**RAFTER J SUBDIVISION**  
**RESIDENTIAL WATER USAGE / METER TESTING POLICY NOTICE**  
**NOVEMBER 9, 2012**

The Rafter J Improvement and Sewer District Board (ISDB) has received numerous inquiries regarding water usage and subsequent third quarter billings. As expected, some residences have experienced an increase in their water use and corresponding billings as a result of summer watering. We have previously tested four meters to verify meter accuracy with industry standards, which is 1.5% + / -. All tested meters met this industry standard.

In accordance with Rules 5.4 and 5.6 of the Regulations of Water and Sewer Use of the Rafter J Improvement and Service District (Second Amendment, December 15, 2009 / "Rules and Regulations"), the ISDB will implement the following policy for water meter testing. This policy will be effective immediately and will hopefully respond to individual concerns, while recognizing the realistic limits of the ISDB.

Prior to notifying the ISDB with any usage concerns you may have, please follow these simple steps to check your home for leaks.

- *Ensure all your fixtures and appliances are turned off and not using any water.*
- *Check your meter to verify that it is not moving. If you see any activity with all your fixtures turned off, you may have a leak.*

Should any resident feel that the meter usage readings and subsequent billing is in error, we will arrange to test your meter at a time that is convenient for you and ISDB personnel. The testing procedure includes the following components.

- 1) A hose will be hooked up to an exterior faucet. Three individual 100-gallon tests will be conducted.
- 2) A "Neptune" meter, used by the Town of Jackson, will be the "controlling" device to measure water output.
- 3) Once 100 gallons is registered by the Neptune meter, we will read your meter as well as another "Metron" meter and compare results.
- 4) You will be asked to sign a form acknowledging the test results.

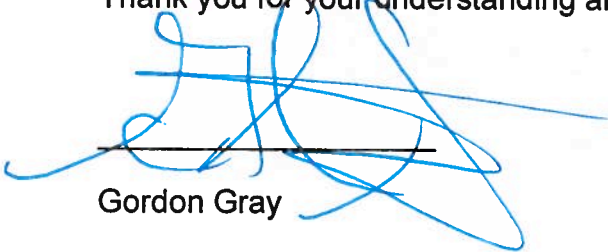
**Due to the time and personnel required to conduct this test, a \$200 deposit will be required prior to performing the test.**

- **If the test indicates that your meter is reading within industry standards, the deposit will not be refunded.**
- **Conversely, if the test indicates that your meter is not reading within industry standards, the \$200.00 deposit will be refunded.**
- **The ISDB reserves the right to adjust the deposit amount in the future without further notice.**

We trust you understand that it is impractical for the ISDB to provide a "water usage audit" for individual residents. Please contact Cynthia Wiley at [office@rafterj.org](mailto:office@rafterj.org) or 307.733.5262 to arrange for a meter test.

**The ISDB is committed to ensuring all users are being billed in a fair, equitable and defensible manner.**

Thank you for your understanding and cooperation.



Gordon Gray

President / Rafter J Improvement and Service District Board